



## **BOROUGH OF EPHRATA RECOGNIZED FOR RELIABLE ELECTRIC SERVICE TO THE COMMUNITY**

Ephrata, Pennsylvania – April 2, 2020 — The Borough of Ephrata has received national recognition for achieving exceptional electric reliability in 2019. The recognition comes from the American Public Power Association, a trade group that represents more than 2,000 not-for-profit, community-owned electric utilities.

The Association helps electric utilities track power outage and restoration data through its subscription-based eReliability Tracker service and then compares the data to national statistics tracked by the U.S. Energy Information Administration for all types of electric utilities.

“Community-owned public power utilities have an excellent record when it comes to reliability,” said the Association’s Senior Director of Energy and Environmental Services Alex Hofmann. “These utilities are the best of the best when it comes to keeping the lights on in their communities.”

Nationwide, the average public power customer has their lights out for less than half the time, compared to other types of utilities. Ephrata is one of three public power providers to receive this recognition in Pennsylvania. Ephrata Borough Electric Division ranked in the top 25% of all the public power providers that track their reliability through American Public Power Associations’ eReliability Tracker.

“We are proud to receive this recognition. It is a testament to the hard work of all our staff to ensure that we keep Ephrata powered,” said Bob Thompson, Borough Manager at Borough of Ephrata.

For more information on the Borough of Ephrata and its commitment to reliability, visit [www.ephrataboro.org](http://www.ephrataboro.org).